

▶ Quality

At Western Metalworx our integrity is governed by our quality assurance, proprietary production processes and control systems. Our core value, “Quality Craftmanship”, underpins every solution we deliver.

To maintain our technical leadership in the fabrication of quality components, we strive to exceed customer satisfaction, providing smarter approaches and investing in the latest applications and technologies to reduce build durations and add greater value throughout the life of projects we undertake.

The core principles of our Quality Policy are to:

- ▶ Provide adequate resources to develop and maintain quality, safety and environmental planning, control, assurance and improvement initiatives
- ▶ Complete client deliverables on time and on budget, in accordance with contractual, regulatory and legal requirements
- ▶ Continually monitor the quality of our products and services to ensure conformance with agreed business outcomes and our Quality Management System
- ▶ Effectively communicate and provide education for this management system, associated procedures and policy to ensure full participation by all Western Metalworx employees
- ▶ Develop a culture which supports reporting, analysis and distribution of quality-critical information
- ▶ Promote a risk-based approach to how we plan, review and continually improve the Western Metalworx system and tools

By adhering to these processes, we will continue to challenge and improve the quality of our products and services to meet the future demands of our customers.

The Managing Director of Western Metalworx is responsible for ensuring this policy is clearly understood, implemented and maintained as far as reasonably practicable by all Western Metalworx employees, contractors and stakeholders.

A handwritten signature in black ink, appearing to read "Anthony Chiera".

Anthony Chiera
Managing Director

September 2019